

Online Student Resources

Below is a list of online services that are available via the CCC&TI website. Use the links below to access these resources. Additional resources may be found at www.cccti.edu/students.

- **[Academic Advising Center](#)**
 - Online academic advising is available. This page also has Advising staff emails.
- **[Academic Support Center](#)**
 - Ten hours of online tutoring available through Thinking storm and the link is in each Moodle course. If you need additional hours, contact Erin Cooper at ecooper@cccti.edu
- **[Admissions](#)**
 - Provides admissions info and answers to frequently asked questions, as well as links to the CFNC online application.
- **[Bookstore](#)**
 - Link for the online bookstore. Orders are processed M-F and shipped to the student within 2 business days if in stock.
- **[Business Office](#)**
 - Students can pay fees online through Webadvisor <https://webadvisor.cccti.edu/WebAdvisor/WebAdvisor?TYPE=M&PID=CORE-WBMAIN&TOKENIDX=5386444383> and online enrollment for the Nelnet payment plan <http://mycollegepaymentplan.com/cccti/>.
- **[Career and College Readiness](#)**
 - Information page for Adult Basic Education, High School Equivalency, and Family Literacy.
- **[Career Connections](#)**
 - Links to national Career Readiness Certificate, contact info for Career Connections staff, information and resources for veterans, current job openings, employment resources and links to other online resources for students.
- **[Counseling and Advising](#)**
 - Online assessments and career exploration are available, as well as phone numbers for personal counseling and a toll-free number for Caldwell and Watauga counties for counseling should they not be able to reach campus.
- **[Continuing Education](#)**
 - Links for online registration for some Continuing Education and Ed2Go online classes.
- **[Disability Services](#)**
 - Students who need assistance can apply here. The webpage also has info on the types of assistance offered as well as the documentation policy.

- **Distance Learning**
 - This page includes instructions on navigating online learning, as well as a link to the [Help Request](#) for problems and technical issues. 24-7 Moodle help by clicking <https://help.edusupportcenter.com/shplite/nccscaldwell/home> or calling 1-866-851-5713
- **Financial Aid**
 - Includes links for CFNC, FAFSA, fillable tax forms on the webpage and staff contacts.
- **Library**
 - The “ask a librarian” chat box has been moved to the top of the Library webpage and is staffed at all times except midnight to 8 am on Saturday and Sunday.
 - Students can use their library card number to access NC Live. If you don’t have a library card, contact the library for a password.
 - All overdue fines are suspended. Return books when campus reopens.
 - Call us or text us at 828.352.8170
 - Email us at reference@cccti.edu
- **Registration and Schedules**
 - Schedules for Summer and Fall 2020 can be viewed from this link. Students also can email their advisors with questions
 - For Self Service help, visit: <https://www.cccti.edu/SelfServiceHelp/Default.asp>
 - For help with registration, please visit: <http://www.cccti.edu/Students/Registration.asp>
- **Records**
 - This page has links for several service requests, including drop/add, enrollment verification, graduation application, parking permit registration, program of study change, student information change, and transcript request. When you click on the links individually it takes you to a page about the form and tells you who to send it to by email or fax (except drop/add form).
- **Student Activities**
 - The Student Life page has a link to a list of virtual activities that can help you destress and unwind.
- **Technology and Instructional Help**
 - Includes phone number for the Caldwell and Watauga technology help lines.
- **Testing Center**
 - Provides access to materials to help prepare for placement tests and other tests, as well as contact info for Testing Center staff.
- **TRIO**
 - Program information as well as contact information for staff.
- **Writing Center**
 - Students can submit papers/documents through the email: writingcenter@cccti.edu or through the submissions form on the Writing Center webpage.