

## **Distance Learning Complaint Process for Out of State Students**

Caldwell Community College and Technical Institute desires to resolve student grievances, complaints and concerns in an expeditious, fair and amicable manner. Students residing outside of the State of North Carolina while attending CCC&TI who desire to resolve a grievance should follow the College's [Student Grievance Procedure](#).

However, if an issue cannot be resolved internally, you may file a complaint with your State. The **Student Grievance Contact Information for Individual States** below provides phone numbers, emails and/or links to state education agencies.

Caldwell Community College and Technical Institute is accredited by the [Southern Association of Colleges and Schools, Commission on Colleges](#).



### Caldwell Community College & Technical Institute Student Grievance Contact Information for Individual States

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	<p><b>Alabama Commission on Higher Education</b></p> <p>Telephone: (334) 242-1998  Fax: (334) 242-0268  General Link: <a href="http://www.ache.state.al.us/">http://www.ache.state.al.us/</a></p>
	<p><b>Alaska Commission on Postsecondary Education</b></p> <p>Telephone: (907) 465-2962  Fax: (907) 465-5316  General Link: <a href="http://akadvantage.alaska.gov/">http://akadvantage.alaska.gov/</a></p>
	<p><b>Arizona State Board for Private Postsecondary Education</b></p> <p>Telephone: (602) 542-5709  Fax: (602) 542-1253  <a href="#">Student Grievance Procedure</a></p>
	<p><b>Arkansas Department of Higher Education</b></p> <p>Telephone: (501) 371-2000  Email: <a href="mailto:ADHE_Info@adhe.edu">ADHE_Info@adhe.edu</a>  <a href="#">Student Grievance Procedure</a></p>
	<p><b>Bureau for Private Postsecondary Education</b></p> <p>Telephone: (916) 431-6959  Fax: (916) 263-1895  <a href="#">Student Grievance Procedure</a></p>

	<p><b>Colorado Department of Higher Education</b></p> <p>Telephone: (303) 866-2723          Fax: (303) 866-4266  <a href="#">Student Grievance Procedure</a></p>
	<p><b>Connecticut Board of Regents for Higher Education</b></p> <p>Telephone: (860)947-1801          Email: <a href="mailto:webmaster@ctdhe.org">webmaster@ctdhe.org</a>          General Link: <a href="http://www.ctregents.org/">http://www.ctregents.org/</a></p>
	<p><b>Delaware Department of Education</b></p> <p>Telephone: (302) 735-4000          Fax: (302) 739-4654          General Link: <a href="http://www.doe.k12.de.us/">http://www.doe.k12.de.us/</a></p>
	<p><b>Florida Department of Education</b></p> <p>Telephone: (850) 245-0505          Fax: (850) 245-9667  <a href="#">Student Grievance Procedure</a></p>
	<p><b>Nonpublic Postsecondary Education Commission</b></p> <p>Telephone: 770-414-3300          Fax: 770-414-3309  <a href="#">Student Grievance Procedure</a></p>



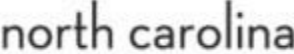


	<p><b>Department of Commerce and Consumer Affairs</b></p> <p>Telephone: (808) 933-0910          Fax: (808) 933-8845  <a href="#">Student Grievance Procedure</a></p>
	<p><b>Idaho Board of Education</b></p> <p>Telephone: (208) 334-2270          Fax: (208) 334-2632  <a href="#">Student Grievance Procedure</a> (Page 8)</p>
	<p><b>Illinois Board of Higher Education</b></p> <p>Telephone: (217) 782-2551          Fax: (217) 782-8548  <a href="#">Student Grievance Procedure</a></p>
	<p><b>Indiana Commission on Proprietary Education</b></p> <p>Telephone: (317) 232-1320          Fax: (317) 233-4219  <a href="#">Student Grievance Procedure</a></p>
	<p><b>Iowa College Student Aid Commission</b></p> <p>Telephone: (515) 725-3400          Fax: (515) 725-3401          General Link:  <a href="https://www.iowacollegeaid.gov/content/forms-and-applications">https://www.iowacollegeaid.gov/content/forms-and-applications</a></p>

	<p><b>Kansas Board of Regents</b></p> <p>Telephone: (785) 296-4917  Fax: (785) 296-7052  <a href="#">Student Grievance Procedure</a></p>
	<p><b>Kentucky Council on Postsecondary Education</b></p> <p>Telephone: (502) 573-1555  Fax: (502) 573-1535  <a href="#">Student Grievance Procedure</a> (See Section 13)</p>
	<p><b>Louisiana Board of Regents</b></p> <p>Telephone: (225) 342-4253  Fax: (225) 342-9318  <a href="#">Student Grievance Procedure</a></p>
	<p><b>Maine Department of Education</b></p> <p>Telephone: (207) 624-6600  Fax: (207) 624-6700  General Link: <a href="http://www.maine.gov/education/">http://www.maine.gov/education/</a></p>
	<p><b>Maryland Higher Education Commission</b></p> <p>Telephone: (410) 260-4500  Fax: (800) 974-0203  <a href="#">Student Grievance Procedure</a></p>

	<p><b>Massachusetts Board of Higher Education</b></p> <p>Telephone: (617) 994-6950  Fax: (617) 727-0955  <a href="#">Student Grievance Procedure</a></p>
	<p><b>Michigan Department of Energy, Labor &amp; Economic Growth</b></p> <p>Telephone: (517) 373-1820  Fax: (517) 373-2129  <a href="#">Student Grievance Procedure</a></p>
	<p><b>Minnesota Office of Higher Education</b></p> <p>Telephone: (651) 642-0567  Fax: (651) 642-0675  <a href="#">Student Grievance Procedure</a></p>
	<p><b>Mississippi Commission on College Accreditation</b></p> <p>Telephone: (601) 432-6372  Fax: (601) 432-6225  General Link: <a href="http://www.mississippi.edu/mcca">http://www.mississippi.edu/mcca</a></p>
	<p><b>Missouri Department of Higher Education</b></p> <p>Telephone: (573) 751-2361  Fax: (573) 751-6635  <a href="#">Student Grievance Procedure</a></p>







	<p><b>Montana University System, Montana Board of Regents</b></p> <p>Telephone: (406) 444-6570  Email: <a href="mailto:emorrison@montana.edu">emorrison@montana.edu</a>  General Link: <a href="http://mus.edu/board/">http://mus.edu/board/</a></p>
	<p><b>Nebraska Coordinating Commission for Postsecondary Education</b></p> <p>Telephone: (402) 471-2847  Fax: (402) 471-2886  General Link: <a href="https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions">https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions</a></p>
	<p><b>Nevada Commission on Postsecondary Education</b></p> <p>Telephone: (702) 486-7330  Fax: (702) 486-7340  <a href="#">Student Grievance Procedure</a></p>
	<p><b>New Hampshire Postsecondary Education Commission</b></p> <p>Telephone: (603) 271-3494  Email: <a href="mailto:patricia.moquin@pec.state.nh.us">patricia.moquin@pec.state.nh.us</a>  <a href="#">Student Grievance Procedure</a></p>
	<p><b>New Jersey Commission on Higher Education</b></p> <p>Telephone: 1 (609) 588-3226  Email: <a href="mailto:nj_che@che.state.nj.us">nj_che@che.state.nj.us</a>  <a href="#">Student Grievance Procedure</a></p>

	<p><b>New Mexico Higher Education Department</b></p> <p>Telephone: (505) 476-8400          Fax: (505) 476-8453  <a href="#">Student Grievance Procedure</a></p>
	<p><b>Office of College and University Evaluation</b></p> <p>Telephone: (518) 474-2593          Fax: (518) 486-2779  <a href="#">Student Grievance Procedure</a></p>
	<p><b>North Carolina Community College System, Office of Proprietary School Services</b></p> <p>Telephone: (919) 807-7146          Fax: (919) 807-7164  <a href="#">Student Grievance Procedure</a></p>
	<p><b>North Dakota State Board for Career and Technical Education</b></p> <p>Telephone: (701) 328-3180          Fax: (701) 328-1255          General Link: <a href="http://www.nd.gov/cte/">http://www.nd.gov/cte/</a></p>
	<p><b>Ohio State Board of Career Colleges and Schools</b></p> <p>Telephone: (614) 466-2752          Fax: (614) 466-2219  <a href="#">Student Grievance Procedure</a></p>

	<p><b>Oklahoma State Regents for Higher Education</b></p> <p>Telephone: (405) 225-9100  Email: <a href="mailto:communicationsdepartment@osrhe.edu">communicationsdepartment@osrhe.edu</a>  General Link: <a href="http://www.okhighered.org/">http://www.okhighered.org/</a></p>
	<p><b>Department of Education - Private and Career Schools Office</b></p> <p>Telephone: (503) 947-5600  Fax: (503) 378-5156  <a href="#">Student Grievance Procedure</a></p>
	<p><b>Pennsylvania Department of Education, Division of Program Services</b></p> <p>Telephone: (717) 783-6137  Fax: (717) 783-6139  <a href="#">Student Grievance Procedure</a></p>
	<p><b>Puerto Rico Council on Higher Education</b></p> <p>Telephone: (787) 641-7100  Fax: (787) 641-2573  General Link: <a href="http://www2.pr.gov/agencias/cepr/inicio/estadisticas_e_investigacion/Pages/default.aspx">http://www2.pr.gov/agencias/cepr/inicio/estadisticas_e_investigacion/Pages/default.aspx</a></p>
	<p><b>Rhode Island Board of Governors for Higher Education</b></p> <p>Telephone: (401) 456-6008  Email: <a href="mailto:dgrossman-garber@ribghe.org">dgrossman-garber@ribghe.org</a>  General Link: <a href="http://www.ribghe.org/default.htm">http://www.ribghe.org/default.htm</a></p>

	<p><b>South Carolina Commission on Higher Education</b></p> <p>Telephone: (803) 737-2260          Fax: (803) 737-2297  <a href="#">Student Grievance Procedure</a></p>
	<p><b>South Dakota Board of Regents</b></p> <p>Telephone: (803) 737-2260          Fax: (803) 737-2297  <a href="#">Student Grievance Procedure</a></p>
	<p><b>Tennessee Higher Education Commission</b></p> <p>Telephone: (615) 741-3605          Fax: (615)741-6230          General Link: <a href="http://www.tn.gov/thec/">http://www.tn.gov/thec/</a></p>
	<p><b>Texas Higher Education Coordinating Board</b></p> <p>Telephone: (512) 427-6101  <a href="#">Contact Form</a>          General Link: <a href="http://www.thecb.state.tx.us/">http://www.thecb.state.tx.us/</a></p>
	<p><b>Utah Division of Consumer Protection</b></p> <p>Telephone: (801) 530-6601          Fax: (801) 530-6001  <a href="#">Student Grievance Procedure</a></p>

	<p><b>Vermont State Board of Education</b></p> <p><b>Vermont Agency of Education, State Board of Education, 120 State Street, Montpelier, VT 05620-2501</b></p> <p>Telephone: (802) 828-3135 Email: <a href="mailto:cathy.hilgendorf@state.vt.us">cathy.hilgendorf@state.vt.us</a></p>
	<p><b>Private &amp; Out-of-State Postsecondary Education, State Council of Higher Education for Virginia</b></p> <p>Telephone: (804) 371-2285 Fax: (804) 225-2604 <a href="#">Student Grievance Procedure</a> (See Private &amp; Out-of-State Institutions)</p>
	<p><b>Washington Higher Education Coordinating Board</b></p> <p>Telephone: (360) 753-7869 Email: <a href="mailto:DAinfo@hecb.wa.gov">DAinfo@hecb.wa.gov</a> General Link: <a href="http://www.wsac.wa.gov/student-complaints">http://www.wsac.wa.gov/student-complaints</a></p>
	<p><b>Washington DC – Education Licensure Commission</b></p> <p>Telephone: (202) 442-4343 Alternative Telephone: (202) 442-4465 Link: <a href="http://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints">http://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints</a></p>
	<p><b>West Virginia Higher Education Policy Commission</b></p> <p>Telephone: (304) 558-4016 Email: <a href="mailto:canderson@hepc.wvnet.edu">canderson@hepc.wvnet.edu</a> <a href="#">Student Grievance Procedure</a></p>

	<p><b>Wisconsin Educational Approval Board</b></p> <p>Telephone: (608) 266-1996 Fax: (608) 264-8477 <a href="#">Student Grievance Procedure</a></p>
	<p><b>Wyoming Department of Education</b></p> <p>Telephone: (307) 777-5712 Email: <a href="mailto:samantha.mills@wyo.gov">samantha.mills@wyo.gov</a> General Link: <a href="http://edu.wyoming.gov/">http://edu.wyoming.gov/</a></p>