

Distance Learning Complaint Process for Out of State Students

Caldwell Community College and Technical Institute desires to resolve student grievances, complaints and concerns in an expeditious, fair and amicable manner. Students residing outside of the State of North Carolina while attending CCC&TI who desire to resolve a grievance should follow the College's [Student Grievance Procedure](#).

However, if an issue cannot be resolved internally, you may file a complaint with your State. The Student Grievance Contact Information for Individual States below provides phone numbers, emails and/or links to state education agencies.

Caldwell Community College and Technical Institute is accredited by the [Southern Association of Colleges and Schools, Commission on Colleges](#).



Caldwell Community College & Technical Institute Student Grievance Contact Information for Individual States

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	<p>Alabama Commission on Higher Education</p> <p>Telephone: (334) 242-1998 Fax: (334) 242-0268 General Link: http://www.ache.state.al.us/</p>
	<p>Alaska Commission on Postsecondary Education</p> <p>Telephone: (907) 465-2962 Fax: (907) 465-5316 General Link: http://akadvantage.alaska.gov/</p>
	<p>Arizona State Board for Private Postsecondary Education</p> <p>Telephone: (602) 542-5709 Fax: (602) 542-1253 Student Grievance Procedure</p>
	<p>Arkansas Department of Higher Education</p> <p>Telephone: (501) 371-2000 Email: ADHE_Info@adhe.edu Student Grievance Procedure</p>
	<p>Bureau for Private Postsecondary Education</p> <p>Telephone: (916) 431-6959 Fax: (916) 263-1895 Student Grievance Procedure</p>



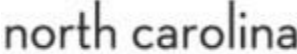


	<p>Colorado Department of Higher Education</p> <p>Telephone: (303) 866-2723 Fax: (303) 866-4266 Student Grievance Procedure</p>
	<p>Connecticut Board of Regents for Higher Education</p> <p>Telephone: (860)947-1801 Email: webmaster@ctdhe.org General Link: http://www.ct.edu/studentsuccess#complaints</p>
	<p>Delaware Department of Education</p> <p>Telephone: (302) 735-4000 Fax: (302) 739-4654 General Link: http://www.doe.k12.de.us/</p>
	<p>Florida Department of Education</p> <p>Telephone: (850) 245-0505 Fax: (850) 245-9667 Student Grievance Procedure</p>
	<p>Nonpublic Postsecondary Education Commission</p> <p>Telephone: 770-414-3300 Fax: 770-414-3309 Student Grievance Procedure</p>

	<p>Department of Commerce and Consumer Affairs</p> <p>Telephone: (808) 933-0910 Fax: (808) 933-8845 Student Grievance Procedure</p>
	<p>Idaho Board of Education</p> <p>Telephone: (208) 334-2270 Fax: (208) 334-2632 Student Grievance Procedure (Page 8)</p>
	<p>Illinois Board of Higher Education</p> <p>Telephone: (217) 782-2551 Fax: (217) 782-8548 Student Grievance Procedure</p>
	<p>Indiana Commission on Proprietary Education</p> <p>Telephone: (317) 232-1320 Fax: (317) 233-4219 Student Grievance Procedure</p>
	<p>Iowa College Student Aid Commission</p> <p>Telephone: (515) 725-3400 Fax: (515) 725-3401 General Link: https://www.iowacollegeaid.gov/content/forms-and-applications</p>




	<p>Kansas Board of Regents</p> <p>Telephone: (785) 296-4917 Fax: (785) 296-7052 Student Grievance Procedure</p>
	<p>Kentucky Council on Postsecondary Education</p> <p>Telephone: (502) 573-1555 Fax: (502) 573-1535 Student Grievance Procedure (See Section 13)</p>
	<p>Louisiana Board of Regents</p> <p>Telephone: (225) 342-4253 Fax: (225) 342-9318 Student Grievance Procedure</p>
	<p>Maine Department of Education</p> <p>Telephone: (207) 624-6600 Fax: (207) 624-6700 General Link: http://www.maine.gov/education/</p>
	<p>Maryland Higher Education Commission</p> <p>Telephone: (410) 260-4500 Fax: (800) 974-0203 Student Grievance Procedure</p>




	<p>Massachusetts Board of Higher Education</p> <p>Telephone: (617) 994-6950 Fax: (617) 727-0955 Student Grievance Procedure</p>
	<p>Michigan Department of Energy, Labor & Economic Growth</p> <p>Telephone: (517) 373-1820 Fax: (517) 373-2129 Student Grievance Procedure</p>
	<p>Minnesota Office of Higher Education</p> <p>Telephone: (651) 642-0567 Fax: (651) 642-0675 Student Grievance Procedure</p>
	<p>Mississippi Commission on College Accreditation</p> <p>Telephone: (601) 432-6372 Fax: (601) 432-6225 General Link: http://www.mississippi.edu/mcca/student_complaint_process.asp</p>
	<p>Missouri Department of Higher Education</p> <p>Telephone: (573) 751-2361 Fax: (573) 751-6635 Student Grievance Procedure</p>



	<p>Montana University System, Montana Board of Regents</p> <p>Telephone: (406) 444-6570 Email: emorrison@montana.edu General Link: https://mus.edu/MUS-Statement-of-Complaint-Process.asp</p>
	<p>Nebraska Coordinating Commission for Postsecondary Education</p> <p>Telephone: (402) 471-2847 Fax: (402) 471-2886 General Link: https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions</p>
	<p>Nevada Commission on Postsecondary Education</p> <p>Telephone: (702) 486-7330 Fax: (702) 486-7340 Student Grievance Procedure</p>
	<p>New Hampshire Postsecondary Education Commission</p> <p>Telephone: (603) 271-3494 Email: patricia.moquin@pec.state.nh.us Student Grievance Procedure</p>
	<p>New Jersey Commission on Higher Education</p> <p>Telephone: 1 (609) 588-3226 Email: nj_che@che.state.nj.us Student Grievance Procedure</p>

	<p>New Mexico Higher Education Department</p> <p>Telephone: (505) 476-8400 Fax: (505) 476-8453 Student Grievance Procedure</p>
	<p>Office of College and University Evaluation</p> <p>Telephone: (518) 474-2593 Fax: (518) 486-2779 Student Grievance Procedure</p>
	<p>North Carolina Community College System, Office of Proprietary School Services</p> <p>Telephone: (919) 807-7146 Fax: (919) 807-7164 Student Grievance Procedure</p>
	<p>North Dakota State Board for Career and Technical Education</p> <p>Telephone: (701) 328-3180 Fax: (701) 328-1255 General Link: https://www.ndus.edu/makers/procedures/ndus/default.asp?PID=465&SID=57</p>
	<p>Ohio State Board of Career Colleges and Schools</p> <p>Telephone: (614) 466-2752 Fax: (614) 466-2219 Student Grievance Procedure</p>

	<p>Oklahoma State Regents for Higher Education</p> <p>Telephone: (405) 225-9100 Email: communicationsdepartment@osrhe.edu General Link: https://www.okhighered.org/current-college-students/complaints.shtml</p>
	<p>Department of Education - Private and Career Schools Office</p> <p>Telephone: (503) 947-5600 Fax: (503) 378-5156 Student Grievance Procedure</p>
	<p>Pennsylvania Department of Education, Division of Program Services</p> <p>Telephone: (717) 783-6137 Fax: (717) 783-6139 Student Grievance Procedure</p>
	<p>Puerto Rico Council on Higher Education</p> <p>Telephone: (787) 641-7100 Fax: (787) 641-2573 General Link: http://www2.pr.gov/agencias/cepr/inicio/estadisticas_e_investigacion/Pages/default.aspx</p>
	<p>Rhode Island Board of Governors for Higher Education</p> <p>Telephone: (401) 456-6008 Email: dgrossman-garber@ribghe.org General Link: https://www.riopc.edu/page/student_complaint/</p>

	<p>South Carolina Commission on Higher Education</p> <p>Telephone: (803) 737-2260 Fax: (803) 737-2297 Student Grievance Procedure</p>
	<p>South Dakota Board of Regents</p> <p>Telephone: (803) 737-2260 Fax: (803) 737-2297 Student Grievance Procedure</p>
	<p>Tennessee Higher Education Commission</p> <p>Telephone: (615) 741-3605 Fax: (615)741-6230 General Link: http://www.tn.gov/the/</p>
	<p>Texas Higher Education Coordinating Board</p> <p>Telephone: (512) 427-6101 Contact Form General Link: http://www.thecb.state.tx.us/index.cfm?objectid=69DA6B62-936C-4C17-4F1EC10A8742C8DF</p>
	<p>Utah Division of Consumer Protection</p> <p>Telephone: (801) 530-6601 Fax: (801) 530-6001 Student Grievance Procedure</p>

	<p>Vermont State Board of Education</p> <p>Vermont Agency of Education, State Board of Education, 120 State Street, Montpelier, VT 05620-2501</p> <p>Telephone: (802) 828-3135 Email: cathy.hilgendorf@state.vt.us</p>
	<p>Private & Out-of-State Postsecondary Education, State Council of Higher Education for Virginia</p> <p>Telephone: (804) 371-2285 Fax: (804) 225-2604 Student Grievance Procedure (See Private & Out-of-State Institutions)</p>
	<p>Washington Higher Education Coordinating Board</p> <p>Telephone: (360) 753-7869 Email: DAinfo@hecb.wa.gov General Link: http://www.wsac.wa.gov/student-complaints</p>
	<p>Washington DC – Education Licensure Commission</p> <p>Telephone: (202) 442-4343 Alternative Telephone: (202) 442-4465 Link: http://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints</p>
	<p>West Virginia Higher Education Policy Commission</p> <p>Telephone: (304) 558-4016 Email: canderson@hepc.wvnet.edu Student Grievance Procedure</p>

	<p>Wisconsin Educational Approval Board</p> <p>Telephone: (608) 266-1996 Fax: (608) 264-8477 Student Grievance Procedure</p>
	<p>Wyoming Department of Education</p> <p>Telephone: (307) 777-5712 Email: samantha.mills@wyo.gov General Link: https://edu.wyoming.gov/downloads/schools/student-complaint-process.pdf</p>