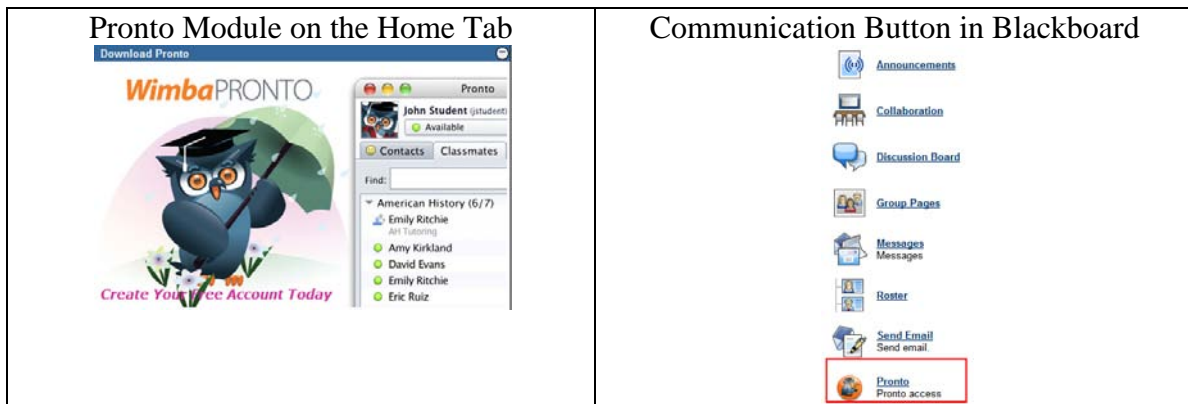




Downloading Pronto

Step One: Log into Blackboard.

Step Two: To Begin your Pronto download you can click on the module located on your Home Tab or you can click Pronto under Communication in any of your courses on Blackboard.



Step Three: Fill out the requested information then click submit.

[Create a Wimba Pronto account](#)

[I already have a Wimba Pronto account](#)

Your Pronto ID will be used for log in and will display to other users. All fields are required.

Choose a Pronto ID: [suggest more...](#)

Must be your Blackboard →

Email:

Confirm Email:

Password:

Confirm Password:

Security Question:

Note: Passwords are case sensitive and must be at least 6 characters

Important! The answer to your security question will be required if you forget your password.

Answer:

I've read and agree to the Wimba Pronto [Terms and Conditions](#) and [Privacy Policy](#)

Click Submit →

Step Four: Access your email account and click on the provided link to activate your account.

* When you click submit you will get the page below instructing you to check your email account for the link to activate your account.

Wimba Pronto Sign Up (Step 2/3)

Check your Email!

A link to activate your account has been sent to jennifersetzer@hotmail.com.

You should receive this email shortly. For your security, this link will expire so please don't delay your activation.

If you do not receive this link within a few minutes, check your spam filter. Our email may have been misidentified as spam.

Step Five: When you activate your account by clicking on the activation link in your email, your Pronto window will open and you can now click Download Wimba Pronto.

Step Six: You can access this page to download Pronto on another computer by following steps one and two.

Step Seven: Once you download Pronto you can now access it from your program list or the Pronto icon on your desktop.

<p>Pronto Icon on Desktop</p> 	<p>Pronto in Program List</p> 
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Adding PRONTO Help Desk User Account

Step One: Open and log into your Pronto account.

Step Two: Click on the contacts tab.

Step Three: Click Actions in the tool bar and then click Add Contact.



Step Four: Enter the Blackboard Help Desk Pronto ID: cccti-bbhelpdesk and create a group.



Step Five: The Blackboard Help Desk user should now be listed in your Pronto Contacts.

